

Wales & West Utilities Coming
Soon!

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Good Morning,

We hope you have been keeping warm in this weather!

LSBUD would like to thank you for your continued support. This fourth quarter (Oct-Dec) has been a very exciting time here at LSBUD. We are delighted to announce that a number of new members have recently chosen us to supply their asset plans with the following updates:

New Members



CITYWEST HOMES

Pimlico District Heating Undertaking (PDHU)

From 09 November 2017

LSBUD is pleased to welcome PDHU as the newest asset owner to join the LSBUD service from 09 November 2017.

The Pimlico District Heating Undertaking (PDHU) is

owned by Westminster City Council and managed by CityWest Homes. Built over 50 years ago to help combat London's air pollution, the PDHU continues to be a crucial source of clean, affordable energy in the city. The PDHU is the UK's first combined heat and power network and provides heating and hot water services to 3,256 homes, 50 commercial premises and 4 schools.

"We are very pleased to improve both the protection of our assets and the safety of those people working in their vicinity by joining LSBUD" said Chris Richardson, Head of PDHU and Energy.

Coming Soon!



Wales & West Utilities

Coming live in Q1 2017

We are delighted to announce that Wales & West Utilities will become the latest Member choosing to protect their assets through LSBUD. Wales & West Utilities transport gas through their 35,000 kilometres of pipes to 7.5 million customers in Wales and the South West of England. The area that they cover equates to 1/6th of the UK!

Wales & West Utilities' Connections Manager, Nigel Winnan, said “**Membership of LSBUD gives our business an improved capability to identify planned third party works within our region that pose a risk of interference to the gas distribution network, and to be in contact with those third parties so that we jointly manage risk**”.

The LSBUD service for Wales & West Utilities is currently under development and we expect it to be live early in the New Year. Existing Users of the current Wales & West utilities maps will be redirected to the LSBUD system.

Current Member Changes



From 31/10/2017 LSBUD member **Dong Energy** has changed its name on the service.

The new name is now **Ørsted**. All LSBUD responses will show the new name.



From 22 November 2017, the assets previously managed by BP Midstream have now changed.

The assets will now be managed by three companies; **Ineos FPS, BP Miller and Enquest**. All three Members will respond according to their individual practices.

LSBUD receives record number of enquiries AGAIN!

With your support, we've beaten the enquiries record not once, but three times this year. November 2017 now holds the record with over 219,000 enquiries!

Larry Calendar

We would like to thank all of you that submitted a photo of Larry on his adventures; please do keep sending them for next year's (2019) calendar. The winners of this year's contest will be contacted shortly with their £25 Gift Voucher.

If you would like a Larry calendar, please contact us via enquiries@lsbud.co.uk with your postal address. Please be aware that the numbers are limited.

Christmas Opening Times

You can use the the LSBUD Service as usual through Christmas and New Year period.

The LSBUD Support Team will be available during the following dates/times over the Christmas and New Year

period:

- Friday 22nd Dec: 9am – 1pm
- Monday 25th Dec (Christmas Day): CLOSED.
- Tuesday 26th Dec (Boxing Day): CLOSED.
- Wednesday 27th Dec - Friday 29th Dec: LIMITED 9am - 5pm (Email service only although voicemails will be responded to).
- Monday 1st Jan (New Year's Day): CLOSED.
- Tuesday 2nd Jan : NORMAL 9am - 5pm.



From all of us here at LSBUD, we wish you all a very Merry Christmas and a Happy New Year!



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